

callista

multifunctional PMS

integrated call processing for hotels



If you already have a high-end, front-of-house system and you need to log, price and allocate your guests' calls and have them automatically transmitted to your front-of-house system, Callista Multifunctional for PMS incorporates an integrated PMS call processing interface exactly for this purpose.

Callista's PMS interface provides constant monitoring to ensure calls have been received by your front-of-house system which means you'll never miss another call. If there are transmission errors, Callista will re-transmit calls until your system responds. What's more, when your system is off-line for backups or for any other reason, Callista will automatically buffer all calls and transmit them when your system is back on-line.

In addition, all the multi-layered features of Callista Multifunctional are also included providing automatic scheduled reports, hotel departmental and telephone reports, automatic on-line updates directly from the internet, automatic backups and the powerful Price Modification feature which lets you set up your own customised call pricing plan to maximise your investment in your telephone system.

IN BRIEF

- Automatically logs, prices & transmits calls to your front-of-house system for inclusion in guest invoices
- Constant call monitoring to ensure all calls are received by your front-of-house system
- Unlimited call buffering when front-of-house system is off-line for backups or other procedures
- Automatic re-transmission of calls when your front-of-house is back on-line
- Automatic scheduled reporting
- Hotel departmental & telephone reports
- Automatic on-line updates directly from the internet
- Automatic system backup
- Customised call pricing
- Per second call billing to utilise ISDN exchange lines and to facilitate choice of carrier
- Supports Fidelio, Lanmark, Citadel, Innsite, Lodging Touch, Visual 1, Maestro, Protocol device, TABS2000 emulation, Generic

**ask
us**

AUSTRALASIA

The Callista Group Limited

Tel : +64 (0)9 4810377

Fax : +64 (0)9 4805775

sales@callista.net

www.callista.net

UNITED KINGDOM & EUROPE

The Callista Group Limited

Tel : +44 (0)1869 340252

sales.uk@callista.net

www.callista.net

Callista and Control Phreak
are registered trademarks
of The Callista Group Limited

Copyright © 2010 The Callista
Group Limited