

# callista link

integrated dual BDI for hotels



**Callista Link provides direct access for your front-of-house system to high-end guest services via a seamless, integrated dual bi-directional interface to your phone system.**

Operating in conjunction with Callista Multifunctional for PMS this sophisticated interface gives you the opportunity to provide your guests with useful services such as automatic wake up calls, guest extension unlocking and locking on check in/checkout, Do Not Disturb, Message Waiting, room clean status, room move and guest name notification.\*

Callista Link's dual bi-directional command buffering means that if your front-of-house system is off-line for any reason, commands from the PABX such as wake up call answered, will be buffered until your front-of-house system is back on-line so that nothing is lost. Conversely, if your PABX is off-line, Callista Link will buffer requests, such as checkin/out, from your front-of-house system and transmit them to your PABX when your phone system is back on line.

Callista Link operates with all front-of-house systems which support the Caracas Link interface.

*\* Some PABXs do not support these specialised features*

## IN BRIEF

- Seamless, integrated, dual bi-directional interface between your phone system and your front-of-house system to provide high-end guest services
- Automatic two-way command buffering to prevent data loss
- Operates with all front-of-house systems which support the Caracas Link interface
- Automatic access to all the multi-layered features of Callista Multifunctional for PMS including automatic scheduled reporting, hotel departmental and telephone reports, on-line updates, automatic backups and Price Modification to set up your own customised call pricing plans for maximum profit from your phone system

**ask  
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