



Callista Light / Callista Light BDI

Basic call management with advanced phone control

Overview.

- Specifically designed for small businesses & small hospitality properties requiring basic call management & total control over telephone extensions
- Perfectly suited for small hotels & internet cafes where margins can be added to every call
- Extensions can be controlled directly from reception PC via a powerful bi-directional interface to the telephone system*

* Only available in Callista Light BDI. Some PABXs do not support these features.

Features.

- Easy-to-use, user-friendly interface for fast room/extension allocation & invoice/report printing
- Display calls for each room/extension on a real-time monitor
- Account for every call with easy-to-use invoicing
- Call margins added automatically
- Calls automatically flagged as paid after invoicing eliminating call allocation errors
- Extension unlocking/locking on checkin/out*
- Schedule wake up calls*
- Update room status in system directly from room extension*
- Message waiting features*
- Set Do Not Disturb indicators from reception PC or room extension*

* Only available in Callista Light BDI. Some PABXs do not support these features.

Easy set-up.

Set up address & invoicing information . . .

Callista Light Configuration

New Delete Save Cancel Close

General and Invoicing Extensions Margins and Timing

Tax (###.##%): 1.25 Invoice Starting Number: 10000 Company Information: Acme B & B Telephone: 01295-817641 Fax: 01295-817642 Email: stay@acme.co.uk

Postal Address:
Banbury
OX16 9PA
England

Street Address:
1234 Main Road
Banbury
OX16 9PA
England

If PABX does not support these features:
 Enable <Message Waiting> for Receptionist
 Enable <Do Not Disturb> for Receptionist

Callista Light Configuration

New Delete Save Cancel Close

General and Invoicing Extensions Margins and Timing

Margins Configuration

TYPE	PERCENT	SURCHARGE
Int'l	200	
Local	25	£0.20
Mobile	20	£1.00
National	75	£2.00
Op Asst		
Pager		
Free		
Internet		£0.20

Timing Method:
Answer Reversal

Estimated Ring Time:
0

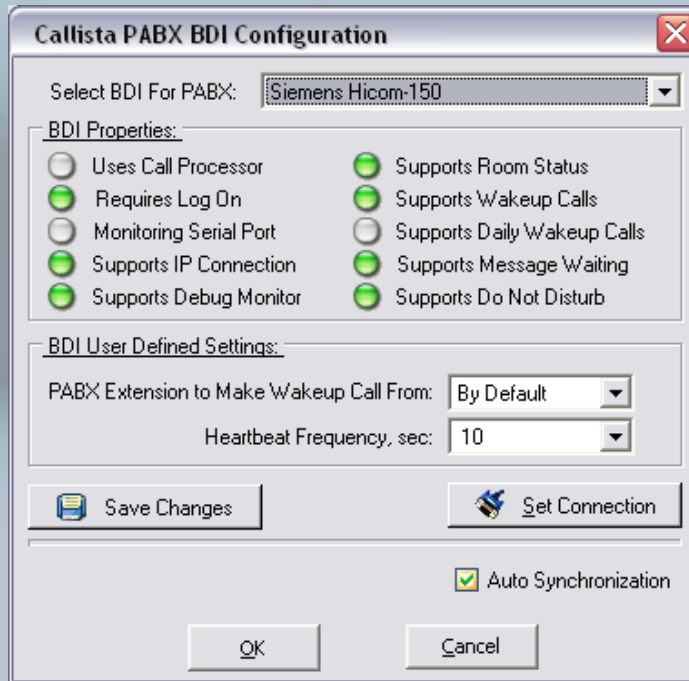
Auto Delete Calls:
No

Retain Data For (Days):
120

Percent (%):
Surcharge: 0.2

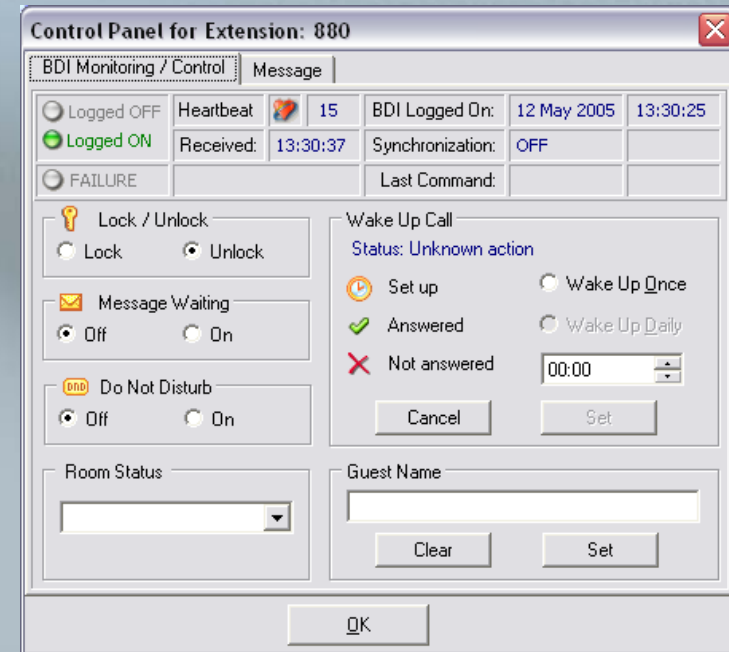
. . . set up pricing margins on any call type

*Powerful BDI.



... Callista Light via its bi-directional interface, integrates PC & PABX with minimal user intervention

BDI functions are easily accessible from the main Callista window and can be set and unset quickly and efficiently with one click . . .



* Only available in Callista Light BDI. Some PABXs do not support these features.

Real-time call monitor.

The screenshot displays the 'Callista Light BDI 3.00 (Build 3.04)' application window. It features a menu bar with 'File', 'Report', 'Debug', and 'Help'. A 'Select Extension:' dropdown is set to 'All'. Below the menu is a toolbar with icons for Invoice, Configuration, BDI Setup, Clear Extension, Control, Refresh, Help, and Close.

The main area is divided into two sections:

EXTENSION STATUS

Extension	Phone Status	Room Status	Guest Name	First Call	Last Number	Total Cost	Inc. Tax
0		No information		29 Sep 15:29		£27.98	£31.48
307		No information		16 Nov 09:11		£0.00	£0.00
309		No information		30 Sep 13:46		£0.52	£0.58
399		No information		11 Jan 12:40		£0.00	£0.00
878		No information		09 Nov 17:40		£11.25	£12.66
880		No information		09 Nov 17:17		£87.59	£98.54
881		No information		09 Nov 17:23		£15.77	£17.74

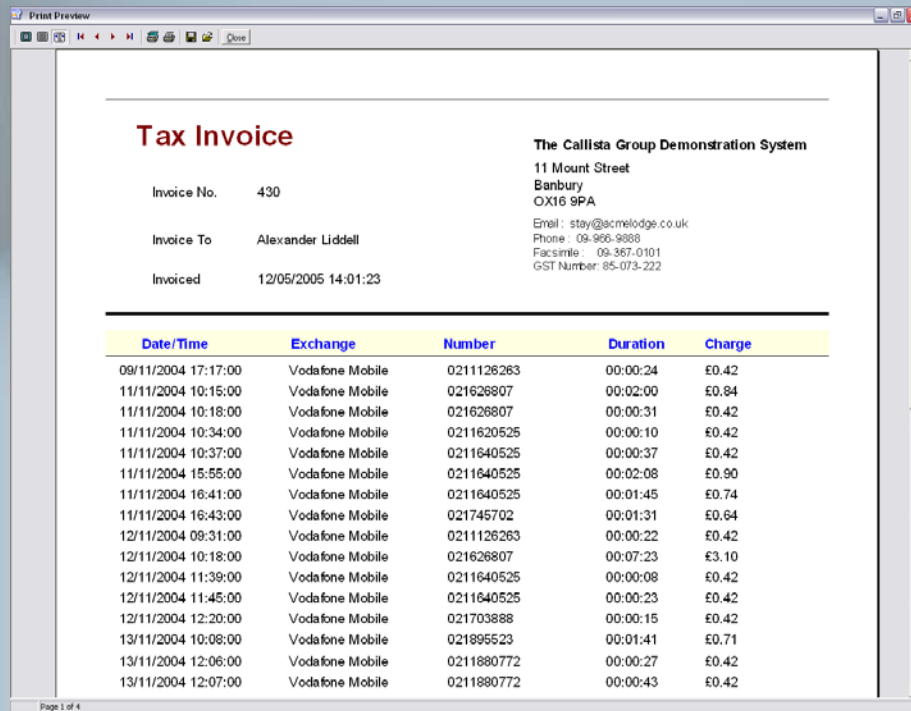
CALL MONITOR - ALL

Serial No	Extension	Location	Date/Time	Exchange	Number	Direction	Duration	Charge
17859	7023		10/02/2005 22:41:00	Calling Card	01243	Outbound	00:02:03	£0.00
17860	7082		10/02/2005 22:41:00	Internet Connection	087303030	Outbound	00:05:40	£0.00
17861	7056		10/02/2005 22:23:00	Auckland	3681213	Outbound	00:24:08	£0.00
17862	7016	Extension 7016	10/02/2005 22:47:00	Internet Connection	087303030	Outbound	00:03:30	£0.00
17863	7124		10/02/2005 22:30:00	Internet	086725327	Outbound	00:22:35	£0.00
17864	7124		10/02/2005 22:58:00	Auckland	9150019	Outbound	00:01:16	£0.00
17865	7106		10/02/2005 22:35:00		9702000	Outbound	00:25:52	
17866	7124		10/02/2005 22:59:00	Auckland	9150019	Outbound	00:01:25	£0.00
17867	7067		10/02/2005 22:23:00	Auckland	8186102	Outbound	00:38:44	£0.00
17868	7124		10/02/2005 23:03:00	Internet	086725327	Outbound	00:00:08	£0.00

At the bottom, a status bar shows: CP CONNECTED, CNTR CONNECTED, PABX: SIEMENS HICOM-150 LOGGED ON, and a counter showing '2'.

Calls are displayed in a real-time monitor to give instant access to information such as number dialled, call duration, call destination, call charges including the total for all calls for each extension.

Simple invoicing.



Tax Invoice

Invoice No. 430

Invoice To Alexander Liddell

Invoiced 12/05/2005 14:01:23

The Callista Group Demonstration System
11 Mount Street
Banbury
OX16 9PA

Email: stay@acmelodge.co.uk
Phone: 09-956-9888
Facsimile: 09-367-0101
GST Number: 85-073-222

Date/Time	Exchange	Number	Duration	Charge
09/11/2004 17:17:00	Vodafone Mobile	0211126263	00:00:24	£0.42
11/11/2004 10:15:00	Vodafone Mobile	021626807	00:02:00	£0.84
11/11/2004 10:18:00	Vodafone Mobile	021626807	00:00:31	£0.42
11/11/2004 10:34:00	Vodafone Mobile	0211620525	00:00:10	£0.42
11/11/2004 10:37:00	Vodafone Mobile	0211640525	00:00:37	£0.42
11/11/2004 15:55:00	Vodafone Mobile	0211640525	00:02:08	£0.90
11/11/2004 16:41:00	Vodafone Mobile	0211640525	00:01:45	£0.74
11/11/2004 16:43:00	Vodafone Mobile	021745702	00:01:31	£0.64
12/11/2004 09:31:00	Vodafone Mobile	0211126263	00:00:22	£0.42
12/11/2004 10:18:00	Vodafone Mobile	021626807	00:07:23	£3.10
12/11/2004 11:39:00	Vodafone Mobile	0211640525	00:00:08	£0.42
12/11/2004 11:45:00	Vodafone Mobile	0211640525	00:00:23	£0.42
12/11/2004 12:20:00	Vodafone Mobile	021703888	00:00:15	£0.42
13/11/2004 10:08:00	Vodafone Mobile	021895523	00:01:41	£0.71
13/11/2004 12:06:00	Vodafone Mobile	0211880772	00:00:27	£0.42
13/11/2004 12:07:00	Vodafone Mobile	0211880772	00:00:43	£0.42

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Callista Light BDI's invoicing function is simple and fast. Select the extension you want to check out, enter the guest's name and click print. That's all there is to it.

One simple report.

DATE & TIME	EXTENSION	NUMBER	EXCHANGE	DIRECTION	DURATION	CHARGE
13/05/2005 11:22:09	700			Inbound	00:06:39	
13/05/2005 11:46:49	700	092792700	Auckland	Inbound	00:07:51	
13/05/2005 12:11:17	700	0274398743	Telecom 027	Inbound	00:02:58	
13/05/2005 12:17:07	700	095891088	Auckland	Inbound	00:00:33	
13/05/2005 13:46:16	700	021481035	Vodafone Mobile	Inbound	00:00:08	
13/05/2005 13:50:16	700			Inbound	00:01:10	
13/05/2005 14:29:32	700	021767660	Vodafone Mobile	Inbound	00:00:37	
13/05/2005 15:07:55	700	033777168	Christchurch	Inbound	00:01:26	
13/05/2005 15:14:23	700	021767660	Vodafone Mobile	Inbound	00:00:42	
13/05/2005 16:03:57	700			Inbound	00:01:44	
13/05/2005 18:33:11	700	3570180	Auckland	Outbound	00:02:09	\$0.19
13/05/2005 18:47:24	700	4809314	Auckland	Outbound	00:00:20	\$0.09
14/05/2005 17:33:22	700	096346645	Auckland	Inbound	00:17:13	
15/05/2005 13:23:26	700	093570180	Auckland	Inbound	00:01:26	

Total Records: 151 Inbound: 104 Ave Duration:00:03:07 Outbound: 47 Ave Duration:00:03:06

... Callista Light / Callista Light BDI includes one simple chronological report. Select report data via simple filters such as date, time and/or extension in detailed or summary format.

Print a chronological list of all calls using the report parameters you have selected

The Callista Group Demonstration System

Call Detail Report

From: 01 Jan 2005 00:00:00 To: 20 Jun 2005 15:01:55

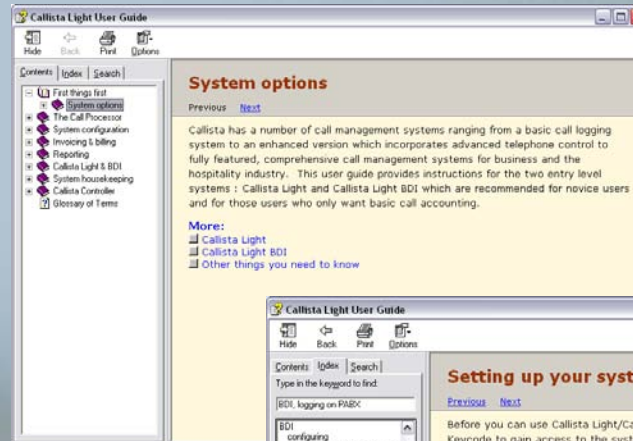
Extension: 700

Reported: 20/06/2005 3:08:29 p.m.

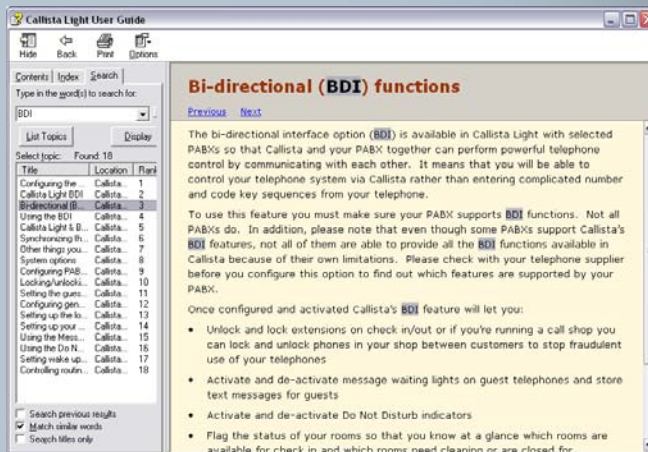
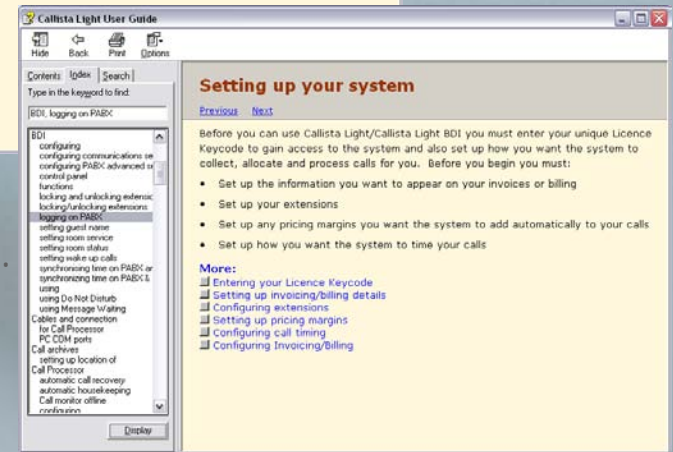
Date/Time	Exchange	Number	Direction	Duration	Charge
02/05/2005 10:11:11	Nelson	035485522	Inbound	00:00:44	
02/05/2005 18:35:55	Auckland	3615311	Outbound	00:01:17	\$0.12
02/05/2005 18:47:52	Auckland	3570180	Outbound	00:07:41	\$0.69
02/05/2005 18:57:36	Auckland	3006007	Outbound	00:00:02	\$0.09
02/05/2005 19:00:11	Telstra Mobile	0293006007	Outbound	00:00:53	\$0.51
02/05/2005 21:31:14	Auckland	096346645	Inbound	00:19:59	
03/05/2005 11:18:45	Auckland	092638738	Inbound	00:02:33	
03/05/2005 11:29:40	Vodafone Mobile	021481030	Outbound	00:00:41	\$0.51
03/05/2005 13:49:19	Vodafone Mobile	021937069	Inbound	00:00:35	
03/05/2005 14:42:54	Gisborne	068679922	Inbound	00:01:01	
04/05/2005 10:35:03	Vodafone Mobile	021767660	Inbound	00:03:43	
04/05/2005 10:52:22	Vodafone Mobile	021767660	Inbound	00:05:29	
04/05/2005 10:55:06	Vodafone Mobile	021767660	Outbound	00:02:28	\$1.53
04/05/2005 11:04:24	Vodafone Mobile	021481035	Inbound	00:00:24	
04/05/2005 11:05:47	Dunedin	034545011	Inbound	00:01:22	
04/05/2005 11:14:08	Vodafone Mobile	021481035	Outbound	00:08:01	\$4.59
04/05/2005 11:26:50	Vodafone Mobile	021481035	Inbound	00:05:22	
04/05/2005 11:43:12	Vodafone Mobile	021481030	Outbound	00:00:08	\$0.51
04/05/2005 11:43:12	Vodafone Mobile	021481035	Inbound	00:00:08	
04/05/2005 12:04:31	Auckland	093095100	Inbound	00:02:54	
04/05/2005 12:04:31	Vodafone Mobile	021481030	Outbound	00:02:55	\$1.53
04/05/2005 12:36:59	Dunedin	034545011	Inbound	00:01:52	
04/05/2005 13:04:58	Vodafone Mobile	021481035	Inbound	00:02:27	
04/05/2005 14:04:17	Vodafone Mobile	021481035	Inbound	00:11:17	
04/05/2005 14:59:00	Dunedin	034545011	Inbound	00:00:56	
04/05/2005 15:29:48	Christchurch	033645478	Inbound	00:00:54	
04/05/2005 15:38:17	Auckland	093089380	Inbound	00:01:16	
04/05/2005 16:14:41	Napier	068709432	Inbound	00:01:17	
04/05/2005 16:23:21	Vodafone Mobile	021481035	Outbound	00:07:09	\$4.08
05/05/2005 14:21:02	Auckland	093562042	Inbound	00:00:23	
05/05/2005 14:21:56	Christchurch	033777168	Inbound	00:00:54	

Integrated user guide.

Callista's integrated user guide is always at your finger tips directly from the system if you need help . . .

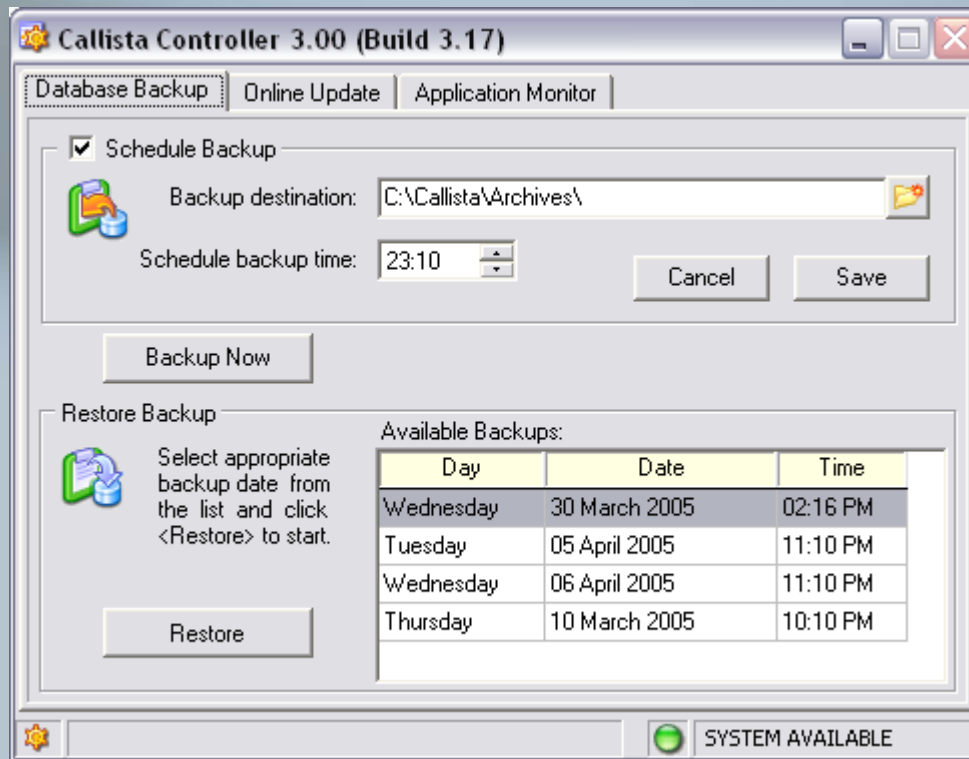


The guide contains a full, easily accessible index . . .



. . . and a powerful "natural" search option where you can specifically request the information you need to find.

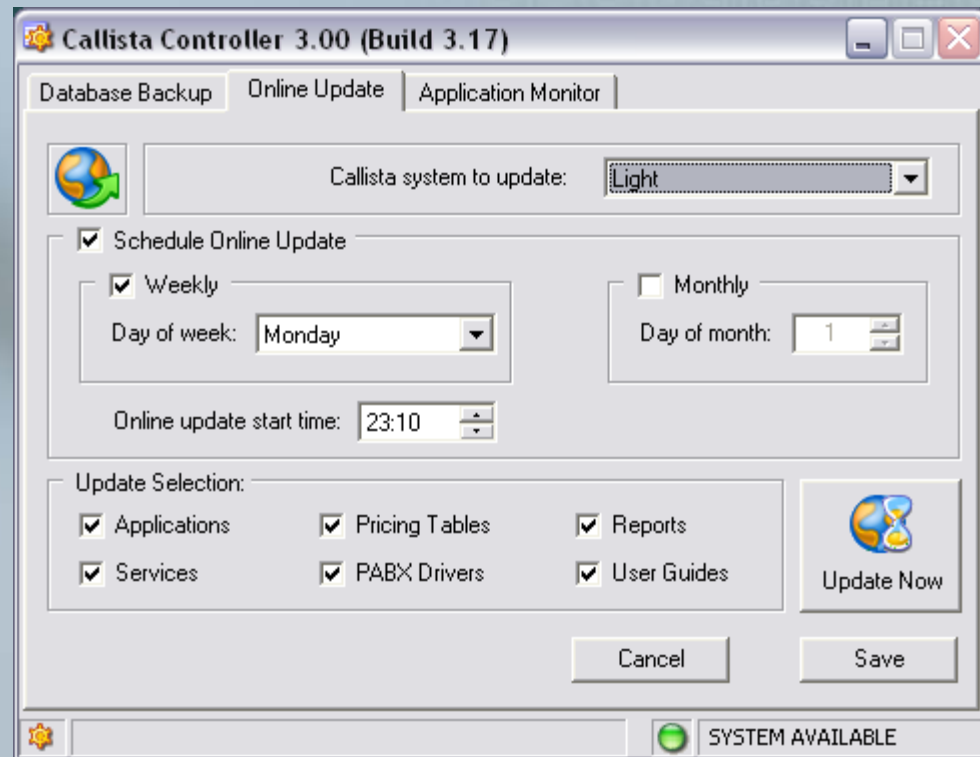
Automatic system backup.



Callista's powerful Controller performs automatic system backups to protect against data loss. Backups can be restored at any time.

Automatic system upgrades.

System upgrades are delivered and installed automatically by the Callista Controller via Callista's On-Line Update web service as soon as they are released future-proofing every system.



in a nutshell.

- Excellent entry-level call management system
- Total phone control*
- Provides small hotels with powerful BDI functions normally found only in large PMS systems*
- Provides small hotels & businesses with a professional image
- Provides secure, accurate call management

* Only available in Callista Light BDI. Some PABXs do not support these features.

Contact us.

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