

# callista light BDI

Basic call logging & advanced phone control



**Telephone costs can account for considerable expenditure in any business - and just because you run a small business or a small hospitality property, it doesn't mean you have to miss out on understanding at a glance exactly where your time, money and resources are being spent.**

What's more, Callista Light BDI provides you with complete control over how your telephone extensions are utilized via advanced telephony integration. Callista Light BDI is easy to set up and easy to use, logging and allocating every call - inbound and outbound - through your telephone system. All calls are accounted for automatically so that you don't have to manually transcribe the cost of calls which means call allocation errors are eliminated.

Margins and surcharges can be added automatically to any call type maximizing the investment you've made in your telephone system by adding value to every call.

Like all Callista systems, Callista Light BDI works in conjunction with the powerful Callista Call Processor which simultaneously logs, prices and allocates all calls.

Contact us for an on-line demo.

## IN BRIEF

- Easy-to-use, user friendly interface for fast room/extension allocation and invoice/report printing
- Display calls for each room/extension on a real-time monitor to access information about calls such as the number dialled, the duration of the call, the destination of the calls and the call charge including the total of all calls for each extension
- Easy-to-use invoicing ensures all calls are accounted for and that no errors are made by eliminating the need to manually add the cost of calls for a room/extension
- Calls are automatically flagged as paid after invoice printing to eliminate call allocation errors
- Add margins to all or any call types to add value to every call
- Provides advanced telephone control functions <sup>1</sup> such as extension unlocking and locking on checkin/checkout, automatic wake up calls, update room clean status from guest extensions, activation of Message Waiting and Do Not Disturb & guest name notification on reception phone

<sup>1</sup> Some PABXs do not support these features

# ask us

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