

callista hospitality

Changing the face of small to midsize
motels, hotels, B&Bs & lodges



A motel stay is more than just a comfortable bed, clean linen, endless hot water, quiet surroundings and a stunning view. Guests notice the little things — like how quickly their reservations were confirmed, efficiency at checkin/checkout, the ability to provide account updates on demand and a professionally and rapidly produced invoice which is complete and accurate when it's time to go.

And now just because you run a small property, it doesn't mean you have to continue to struggle with out-dated and time-consuming manual processes or even electronic systems which are unsupported or well past their use-by date when you have a million and one other things to do.

Callista Hospitality gives even the smallest properties the ability to operate as large hotels do providing you with a completely professional image and giving your guests confidence that they're in good hands. **And you don't have to pay a fortune for it.**

It takes care of everything for you from reservations (including on-line reservations) to debtors automatically keeping track of all transactions (including phone calls) and providing valuable management reports so that you are always in control of your business.

Contact us for a free on-line demo.

IN BRIEF

- Electronic reservations pad
- Quick & easy checkin/checkout
- Group reservations & checkin
- Automatic accommodation & call billing
- Fax/e-mail confirmation letters
- Mail merge for letters, labels & promotions ³
- Customize your own Confirmation Letters ³
- Customize your own Guest Registration forms ³
- Export guest e-mail addresses for bulk mail-outs
- Integrated guest database
- Integrated Search Wizard
- Blacklisted guest alerts
- Track & bill broadband internet usage ¹
- Site-configurable set-up options
- Invoice archiving
- Automatic on-line system updates
- Automatic scheduled backup
- Automatic scheduled reporting
- Automatic on-line reservations ⁴
- Remote access support on-line ⁵
- Powerful management reporting & analysis
- Unlock/lock guest phones on checkin/checkout ²
- Set automatic wake-up calls ²
- Set Do Not Disturb & Message Waiting flags ²
- Flag room status from guest phones ²
- Integrated User Guide

¹ Requires CIBI & internet billing device

² Not all PABXs support these features

³ Requires Microsoft Word

⁴ Requires Callista CIRIS

⁵ Requires broadband internet

ask us

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