

# callista hospitality

Changing the face of small to midsize  
motels, hotels, B&Bs & lodges



**A motel stay is more than just a comfortable bed, clean linen, endless hot water, quiet surroundings and a stunning view. Guests notice the little things - like how quickly their reservations were confirmed, efficiency at checkin/checkout, the ability to provide account updates on demand and a professionally and rapidly produced invoice which is complete and accurate when it's time to go.**

And now just because you run a small property, it doesn't mean you have to continue to struggle with out-dated and time-consuming manual processes or even electronic systems which are unsupported or well past their use-by date when you have a million and one other things to do.

Callista Hospitality gives even the smallest properties the ability to operate as large hotels do providing you with a completely professional image and giving your guests confidence that they're in good hands. **And you don't have to pay a fortune for it.**

It takes care of everything for you from reservations (including on-line reservations) to debtors automatically keeping track of all transactions (including phone calls) and providing valuable management reports so that you are always in control of your business.

**Contact us for a free on-line demo.**

## IN BRIEF

- Electronic reservations pad
- Quick & easy checkin/checkout
- Group reservations & checkin
- Automatic accommodation & call billing
- Fax/e-mail confirmation letters
- Mail merge for letters, labels & promotions<sup>3</sup>
- Customize your own Confirmation Letters<sup>3</sup>
- Customize your own Guest Registration forms<sup>3</sup>
- Export guest e-mail addresses for bulk mail-outs
- Integrated guest database
- Integrated Search Wizard
- Blacklisted guest alerts
- Track & bill broadband internet usage<sup>1</sup>
- Site-configurable set-up options
- Invoice archiving
- Automatic on-line system updates
- Automatic scheduled backup
- Automatic scheduled reporting
- Automatic on-line reservations<sup>4</sup>
- Remote access support on-line<sup>5</sup>
- Powerful management reporting & analysis
- Unlock/lock guest phones on checkin/checkout<sup>2</sup>
- Set automatic wake-up calls<sup>2</sup>
- Set Do Not Disturb & Message Waiting flags<sup>2</sup>
- Flag room status from guest phones<sup>2</sup>
- Integrated User Guide

<sup>1</sup> Requires CIBI & internet billing device

<sup>2</sup> Not all PABXs support these features

<sup>3</sup> Requires Microsoft Word

<sup>4</sup> Requires Callista CIRIS

<sup>5</sup> Requires broadband internet

## ask us

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